

As of 26 November 2024

**Effective Date:** 21 November 2024

**Name of Service:** Singtel UC Connector Services. *For more information, refer to [www.singtel.com](http://www.singtel.com)*

**Description:** Customised Singtel UC Connector Service Scheme  
**(Customised Scheme)**

**Prices (including discounts):**

**(With effect from 26 November 2024)**

<b>Service</b>	<b>Contract Term</b>	<b>Recurring Charge</b>	<b>One-Time Charge (OTC)</b>
Zoom Phone Connector	Minimum of 12 months	\$7.40/user/month or \$88.80/user/year	Standard: Waived

The customised tariffs will be applicable to all new services subscribed under the Customised Scheme.

**Key Terms and Conditions:**

1. The contract term of the Customised Scheme is a minimum of two (2) years and for the avoidance of doubt, will not be perpetually available.
2. **(With effect from 26 November 2024)** The contract term of the services subscribed under the Customised Scheme is a minimum of 12 months.
3. The services subscribed under the Customised Scheme are subject to resource availability.
4. The customer shall not resell the services subscribed under the Customised Scheme.
5. Services subscribed under the Customised Scheme revert to the prevailing list price at the end of the service contract term.
6. No other discounts including, but not limited to, term and volume discounts, are applicable to the services subscribed under the Customised Scheme.
7. All other standard prices, terms and conditions of the Singtel UC Connector services shall remain applicable.

**Suspension and Termination Provisions:**

**(With effect from 26 November 2024)** If the customer terminates the services subscribed under the Customised Scheme during the contract term of the services, the customer shall be

*As of 26 November 2024*

liable for a premature termination charge (**PTC**) of 100% of the remaining contract term. For the avoidance of doubt, monies already paid will not be refunded.

*For details, refer to [www.singtel.com](http://www.singtel.com)*

**Eligibility:**

The Customised Scheme is available to all similarly situated customers who satisfy the following criteria:

- a) currently has a minimum of 600 Zoom Phone Connector services;
- b) accepts the terms and conditions of the Customised Scheme in its entirety.